



Quality Policy



Quality performance is integral to the continuing health and viability of our company. We believe that quality is much more than just the end product; it is an integral requirement in everything that we do. We focus on our customer's requirements and continuously improve the quality of our products and the actions required to meet those requirements.

Our goal is to ensure that our customers can rely on our quality.

We will achieve this by:-

Clearly understanding what our customers want and require.

Adherence to the requirements of our quality systems as set out in our associated policies and procedures. Ensuring our policies and procedures comply at all times with the our ISO 9001 accreditation as well as all legal and other relevant requirements.

Making continuous improvement a part of every day and every job.

Educating and training our staff to ensure they understand and are capable of quality performance.

Continuously monitoring performance and taking actions to ensure that we meet our targets and objectives.

All employees and sub-contractors are required to:-

Adhere to company quality policies and procedures at all times.

Seek help from management where they feel the policies or procedures can be improved.

Ensure processes comply with our policies and procedures.

Keep thinking about how we can improve our performance.

CEO October 2024

Beliefs

Excellence in the management of quality is integral and vital to our business.

All employees want to make and consistently supply quality products and services.

To be effective, this policy depends on the active participation from every employee.